



BRITISH
TRANSPORT
POLICE

Cash machine (ATM) security





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The following are some simple guidelines to protect yourself, your money and your personal information when using cash machines (ATMs) in stations:

- Never write down or disclose your personal PIN number to anyone.
- Always ensure that you cover your hand when typing in your PIN.
- Be aware of your surroundings. Do not be distracted while using an ATM.
- Never use an ATM where other people are lingering. If you feel uneasy at any time, move to another machine.
- Once you have completed your transaction, discreetly put your money away safely out of the view of others.
- Report confiscated cards immediately. If you can, don't leave the machine. Instead, call the bank from the ATM where your card was taken using a mobile phone.
- Never rely on the help of strangers to retrieve a confiscated card.
- Keep close tabs on your day-to-day account activity, and immediately report any fraudulent or suspicious withdrawals.