

Helping to keep you safe 1



Keeping our passengers safe on Metro is very important to us.

We have Travel Support Officers who travel on the trains afternoon and evening. They make sure that all passengers are safe, that everyone has a ticket and they deal with anyone who is misbehaving.



We have a security team that monitors and operates the CCTV cameras and also work closely with British Transport Police and Metro's very own unit of 30 officers from Northumbria Police.

All Metro stations have the latest digital CCTV (Closed Circuit Television) cameras installed that give control room staff very clear pictures 24 hours a day. The recorded video is used by the police in court if individuals break the law on or near Metro property.

